Workplace Incivility Literature Review OIEC Assessment 6.6.2019 Leiter (2013) proposes that workplace incivility should be seen as a workplace culture problem rather than as a problem of individual actors because workplace incivility shapes overarching cultural norms. People who see a work colleague as civil are more likely to seek that person's

- Chen, Y., Ferris, D.L., Kwan, H.K., Yan, M., Zhou, M. & Hong, Y. (2013). Self-love's lost labor: a self-enhancement model of workplace incivility. , 1199-1219.
- Cortina, L. M. (2008). Unseen injustice: Incivility as modern discrimination in organizations. , (1), 55-75.
- Cortina, L. M., Kabat-Farr, D., Leskinen, E. A., Huerta, M., & Magley, V. J. (2013). Selective incivility as modern discrimination in organizations: Evidence and impact.
  , (6), 1579-1605.
- Cortina, L. M., Magley, V. J., Williams, J. H., & Langhout, R. D. (2001). Incivility at the workplace: Incidence and impact.

- Hershcovis, M. S., Ogunfowora, B., Reich, T. C., & Christie, A. M. (2017). Targeted workplace incivility: The roles of belongingness, embarrassment, and power.
  , (7), 1057-1075.
- Hoel, H., & Cooper, C. L. (2000). . Manchester: Manchester School of Management, UMIST.
- Hooft, E. A. V., Born, M. P., Taris, T. W., Flier, H. V. D., & Blonk, R. W. (2004). Predictors of job search behavior among employed and unemployed people. (1), 25–59.
- Keashly, L., & Neuman, J. H. (2010). Faculty experiences with bullying in higher education: Causes, consequences, and management.

  (1), 48-70.
- Kim, S. Y., Kim, J. K., & Park, K. O. (2013). Path analysis for workplace incivility, empowerment, burnout, and organizational commitment of hospital nurses.

  (5), 555-564.
- Kim, H., & Stoner, M. (2008). Burnout and turnover intention among social workers: Effects of role stress, job autonomy and social support. , (3), 5-25.
- King, C., & Piotrowski, C. (2015). Bullying of Educators by Educators: Incivility in Higher Education. , (4), 257-262.
- Koys, D. J. (2001). The effects of employee satisfaction, organizational citizenship behavior, and turnover on organizational effectiveness: A unit level, longitudinal study.

  , (1), 101-114.
- Laschinger, H. K. S., & Fida, R. (2014). A time-lagged analysis of the effect of authentic leadership on workplace bullying, burnout, and occupational turnover intentions.

  , (5), 739-753.
- Leiter, M. (2013).

  Dordrecht, The Netherlands: Springer.
- Leiter, M. P., Day, A., Oore, D. G., & Spence Laschinger, H. K. (2012). Getting better and staying better: Assessing civility, incivility, distress, and job attitudes one year after a civility intervention.

National Academies of Science